

<b>Committees:</b> Streets & Walkways Committee - <i>for information</i> Projects Sub - <i>for information</i>	<b>Dates:</b> 03 December 2019 16 December 2019
<b>Subject:</b> City Wayfinding – Introduction of Legible London  <b>Unique Project Identifier:</b> 11735	Regular  <b>Progress Report</b>
<b>Report of:</b> Director of the Built Environment  <b>Report Author:</b> George Wright, Project Manager	<b>For Information</b>
<h1>PUBLIC</h1>	

<b>1. Status update</b>	<b>Project Description:</b>  The City Corporation is installing over 300 Legible London wayfinding maps and signs across the Square Mile enabling workers, visitors and residents to navigate and explore the City more easily. The new wayfinding system will be installed by the summer of 2020.  Legible London maps and signs provide a consistent experience of wayfinding, making it easier for people to walk around the Capital. There are over 1,700 existing pieces across London on street and at stations, bus stops and cycle hire docking stations.  As part of this project we are also installing the new signage on the Barbican Highwalk network to improve navigation around the multiple levels of the Barbican Estate.  <b>RAG Status:</b> Green (Green at last report) <b>Risk Status:</b> Low (Low at last report) <b>Total Estimated Cost of Project (excluding risk):</b> £2,356,591 <b>Spend to Date:</b> £1,557,706 <b>Costed Risk Provision Utilised:</b> £227,375 (Zero of which has been drawn down since last Gateway report)
<b>2. Key points to note</b>	<b>Next Gateway:</b> Gateway 6 – Outcome Report  <b>Key Points:</b> Programme and progress

	<ul style="list-style-type: none"> <li>• Installation began in May 2019 and is planned to complete by June 2020 (See Appendix 2 for phasing plan)</li> <li>• By the end of December 2019, approximately 50% of the totems will be installed; covering the east and much of the central part of the City.</li> <li>• In May/June 2020, Legible London will be installed on the Barbican Highwalk network. This includes bespoke features that will improve wayfinding in this unique and complex multi-layered environment.</li> <li>• We are on schedule to finish the overall project on time and within budget.</li> </ul> <p>Products</p> <ul style="list-style-type: none"> <li>• Overall 223 map-based totems and 93 directional panels are being installed (See Appendix 3 for examples of product range)</li> </ul> <p>Transport Strategy</p> <ul style="list-style-type: none"> <li>• The project directly supports the following proposals within the City of London Transport Strategy: <ul style="list-style-type: none"> <li>- Proposal 4: Enhance the Barbican Highwalks</li> <li>- Proposal 6: Promote and celebrate walking</li> </ul> </li> </ul> <p>Corporate Plan and Cultural Strategy</p> <ul style="list-style-type: none"> <li>• The project assists the delivery of Corporate Plan and Cultural Strategy outcomes by ensuring the City is physically well-connected, people are safe and feel safe and enjoy good health and wellbeing; something that walking is known to improve.</li> </ul> <p>Feedback</p> <ul style="list-style-type: none"> <li>• Positive feedback on the new signage has been received from the Museum of London, Barbican Centre, Charterhouse Museum and Four Seasons Trinity Square Hotel regarding the new signage.</li> </ul>
<b>3. Reporting period</b>	Progress report since Gateway 5 approval in November 2018.
<b>4. Progress to date</b>	<p>The following progress has been made to date:</p> <p>Approvals</p> <ul style="list-style-type: none"> <li>• Transport for London approvals for totem installations on the Transport for London road network</li> <li>• Transport for London approvals for bespoke foundation base and bespoke mapping for the Barbican Highwalks</li> <li>• Listed Building consent approval for Legible London signage installation on the Barbican Highwalks</li> </ul>

	<p>Design</p> <ul style="list-style-type: none"> <li>• Directional content produced for every sign</li> <li>• Proofing and sign-off of directional content and mapping artwork underway</li> </ul> <p>Manufacture</p> <ul style="list-style-type: none"> <li>• Manufacture of signs underway</li> </ul> <p>Installation</p> <ul style="list-style-type: none"> <li>• Site assessment for every sign location undertaken</li> <li>• Construction drawings produced</li> <li>• Old City signage has been removed</li> <li>• 60% of foundations installed for new signage</li> <li>• Phase 1 and Phase 2 signage installed by December 2019</li> </ul> <p>Promotion</p> <ul style="list-style-type: none"> <li>• Walking Week launch event with first totem unveiled by Chair Alastair Moss and Will Norman, Transport for London's Walking &amp; Cycling Commissioner.</li> </ul>
<b>5. Next steps</b>	<p>The next steps for the project are as follows:</p> <p>Phase 3 signage - western area</p> <ul style="list-style-type: none"> <li>• Proofing and sign-off of mapping artwork</li> <li>• Installation of Phase 3 signage, completing the street level installations across the City</li> </ul> <p>Phase 4 signage - Barbican Highwalk Network</p> <ul style="list-style-type: none"> <li>• Proofing and sign-off of directional content and mapping artwork</li> <li>• Coordination of signage removal and associated concrete repairs on Barbican Highwalks</li> <li>• Installation of Phase 4 signage on the Barbican Highwalk network</li> </ul> <p>Project close down</p> <ul style="list-style-type: none"> <li>• Gateway 6 Outcome Report</li> </ul>

### **Appendices**

<b>Appendix 1</b>	Project Coversheet
<b>Appendix 2</b>	Map showing installation phases
<b>Appendix 3</b>	Legible London product range
<b>Appendix 4</b>	Examples of Legible London in use in the City

### **Contact**

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